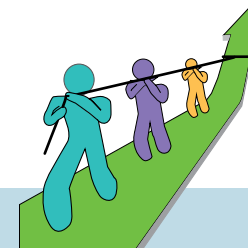


# Team Building: Taking Your Team from Good to Great

Wednesday, November 13, 2013, at the U.Va. Richmond Center, 8:30 am–3:30 pm



## Program Preview

Teamwork is front and center in today's business world. Companies, most notably Google, are famous for their ingenious methods of nurturing teams—teams that consistently break through the barriers to innovation. How can you help your own teams reach new heights? This class will look at the key components of great teams.

You will study practical strategies for improving how your teams function and learn how to create an environment that maximizes your teams' collective talent and knowledge.

Attend this seminar and learn to

- ▼ align your expectations with great performance
- ▼ build a deeper level of trust among the team
- ▼ deepen team members' commitment and sense of accountability
- ▼ maximize meaningful participation from everyone on the team

## About the Trainer

Terrie Glass has over 30 years of leadership and organizational experience. As president of Leadership Solutions, she specializes in developing new leaders and teams in the private sector and for government agencies at the local, state, and federal levels. Prior to starting Leadership Solutions, Ms. Glass enjoyed a 20-year career with Henrico County, serving in several leadership roles in hiring, program development, and human resource management. In addition to teaching, she is a frequent keynote speaker at professional-association meetings throughout Virginia. Ms. Glass received an MSW from Virginia Commonwealth University, where she is an adjunct faculty member.

## Who Should Attend

Supervisors, team leaders, managers, human resources staff

## Program Details

### Date & Time

Wednesday, November 13, 8:30 am–3:30 pm

### Location

U.Va. Richmond Center, 804/662-7464  
2810 N. Parham Road, Suite 300, Richmond VA 23294

### Travel Directions

<http://www.scps.virginia.edu/locations/location-detail/richmond>

### Cost

\$100, includes course materials and lunch  
Payment or PO# must accompany registration

### Cancellations

A \$20 fee will be charged for cancellations made by November 6. Cancellations after that date and no-shows will be charged the full registration fee.

## Online Registration

Please call the Virginia Institute of Government at 804/371-0202 for your account password. Then you can register online at: <http://www.coopercenter.org/customer-portal>

**For more information, please visit**  
**[www.VaInstituteofGovernment.org](http://www.VaInstituteofGovernment.org)**

## Onsite Training

Let us bring the classroom to you. For details contact Billie Easton < [bee2u@virginia.edu](mailto:bee2u@virginia.edu) > or 804/371-0202.

## Questions?

Contact Andrew Campbell < [atc6n@virginia.edu](mailto:atc6n@virginia.edu) > or Billie Easton < [bee2u@virginia.edu](mailto:bee2u@virginia.edu) > or call 804/371-0202.

## Registration Form

*Please submit only one name per registration form*

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Wednesday, November 13, 2013  
at the U.Va. Richmond Center, 8:30 am–3:30 pm

Name \_\_\_\_\_

Title \_\_\_\_\_

Locality / Agency \_\_\_\_\_

Mailing Address \_\_\_\_\_

City \_\_\_\_\_

State & Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Please indicate any special dietary or physical needs.

Make checks payable to: **Virginia Institute of Government, U.Va.**

**TOTAL \$** \_\_\_\_\_

check [  enclosed  will be mailed ]

PO # \_\_\_\_\_

credit card [  VISA  MasterCard  AMEX  DiscoverCard ]

Account # \_\_\_\_\_

Exp Date \_\_\_\_\_

CCV \_\_\_\_\_

Cardholder's Name \_\_\_\_\_

Cardholder's Address \_\_\_\_\_

City / State / Zip \_\_\_\_\_

Phone \_\_\_\_\_

Email \_\_\_\_\_

Fax registration form to 804/371-0234 or mail to

**Virginia Institute of Government, U.Va.**

11 South 12th Street, Suite 225

Richmond VA 23219

Attn: Andrew Campbell

**New Address**



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